

***BOSE***<sup>®</sup>



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# CINEMATE<sup>®</sup> 1 SR

## DIGITAL HOME THEATER SPEAKER SYSTEM

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Operating Guide | Guía del usuario | Guide d'utilisation  
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## Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

These devices comply with FCC and Industry Canada RF radiation exposure limits set forth for the general population. They must not be co-located or be operating in conjunction with any other antennas or transmitters.

These devices comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

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**CAUTION:** Refer to the CineMate® 1 SR setup guide for safety-related information.

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## Please complete and retain for your records:

Speaker array serial number (on bottom panel): \_\_\_\_\_

Acoustimass module serial number (on back panel): \_\_\_\_\_



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**CONTROLS AND INDICATORS** **4**

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Universal remote control . . . . .	4
Basic functions . . . . .	4
Turning the system on and off . . . . .	4
Controlling the volume . . . . .	4
Programming the universal remote . . . . .	4
Reading the system indicators . . . . .	6
Adjusting the bass level . . . . .	6

---

**CONTROLLING SOURCES** **7**

---

Changing the source control mode . . . . .	7
Watching TV . . . . .	8
Watching a DVD . . . . .	9
Navigating on-screen menus and guides . . . . .	10
Using playback controls . . . . .	11

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**CARE AND MAINTENANCE** **12**

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Troubleshooting . . . . .	12
Replacing the remote batteries . . . . .	14
Cleaning your speaker system . . . . .	14
Customer service . . . . .	14
Limited warranty . . . . .	15
Technical information . . . . .	15

# CONTROLS AND INDICATORS

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## Universal remote control

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The CineMate® 1 SR system includes a universal remote that can be programmed to control your TV, DVD or Blu-ray Disc™ player, cable/satellite box, and VCR. With this universal remote, you can enjoy the convenience of using only one remote control for all your home theater equipment.

## Basic functions

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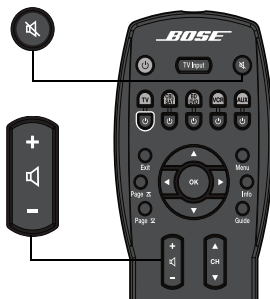
### Turning the system on and off

The system power button turns the CineMate 1 SR system on or off.



### Controlling the volume

Press this button to mute or unmute the audio:



Use this button to change the volume level:

- Press + to raise the volume.
- Press - to lower the volume.

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**Note:** Make sure the internal speakers in your TV are turned off. To confirm, press Mute on the Bose remote and check that no sound is coming from the TV. For more information, refer to "Turning off the internal speakers in your TV" in the Setup Guide.




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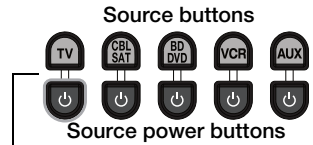
### Programming the universal remote

The universal remote can be programmed to control up to five audio/video devices.

#### To program the remote to control your TV:

1. Locate the TV section in the *Universal Remote Device Codes* book included with your system.
2. Locate the device code(s) for your brand of TV and select a code from the list.

3. Press and hold  until all five source buttons light. The remote is now in the setup mode.
4. Press . Only this button will remain lit.
5. On the number keypad, enter the device code for your brand of TV. The TV source button () should blink twice and then turn off.



**Note:** If all five source buttons flash rapidly three times, the code was invalid. Go back to Step 1 and try another code.

6. Point the remote at your TV and press TV power.



If your TV does not respond, go back to Step 1 and try another code.

**To program the remote to control other devices:**

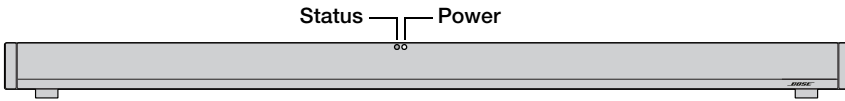
Follow the same procedure for each of your other devices, using the appropriate device code and source button for each one.

**To control a combination device:**

- If you are programming the remote to control a combination device that has more than one source, such as a VCR/DVD unit, you can program the associated code for either source button. For convenience, you may want to program the code twice – once for the VCR button and once for the DVD button.
- To find the right device code, first search the “COMBINATION” listings in the *Universal Remote Device Codes* book. If you cannot find a valid code there, then search the listings for individual device types (TV, CBL, VCR, DVD, etc.).

## Reading the system indicators

### Speaker array indicators



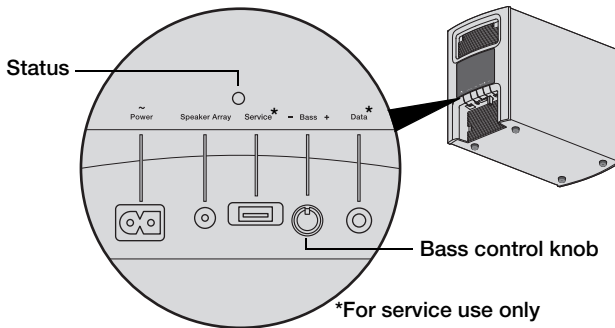
#### Power indicator:

- Solid white..... Power on
- Fast blinking white..... System is muted
- Very fast blinking white..... System volume has reached the max or min limit

#### Status indicator:

- Off ..... Speaker array and Acoustimass® module are connected
- Slow blinking orange ..... Speaker array is available to make a wireless connection
- Fast blinking orange ..... Speaker array is disconnected and trying to connect
- Solid green ..... ADAPTiQ® system is activated
- Blinking green ..... ADAPTiQ system is calculating data
- Blinking green 5 secs..... AC power applied
- Solid red ..... System error

### Acoustimass module indicator



\*For service use only

#### Status indicator:

- Solid orange..... Speaker array and Acoustimass module are connected
- Blinks orange every 3 secs ..... Acoustimass module is disconnected from speaker array (or speaker array is off: Acoustimass module standby)
- Slow blinking orange..... Acoustimass module is available to make wireless connection
- Solid red..... System error


## Adjusting the bass level

The bass control knob located on the rear of the Acoustimass module allows you to change the bass level output of the system. Turn the bass control knob clockwise to increase the bass, counter-clockwise to decrease the bass.

## Changing the source control mode

You can easily switch control from one source to another by pressing the appropriate source button at the top of the remote. In addition to controlling the selected source, the remote will always control the basic speaker functions (on/off, volume, mute) of your CineMate® 1 SR system.

To control a source:

1. Press the power button (  ) for the source you want to turn on.

2. Press the button for the source you want to control.

The source button will flash to verify your choice.

3. If necessary, Press the **TV Input** button to select the correct input on your TV.

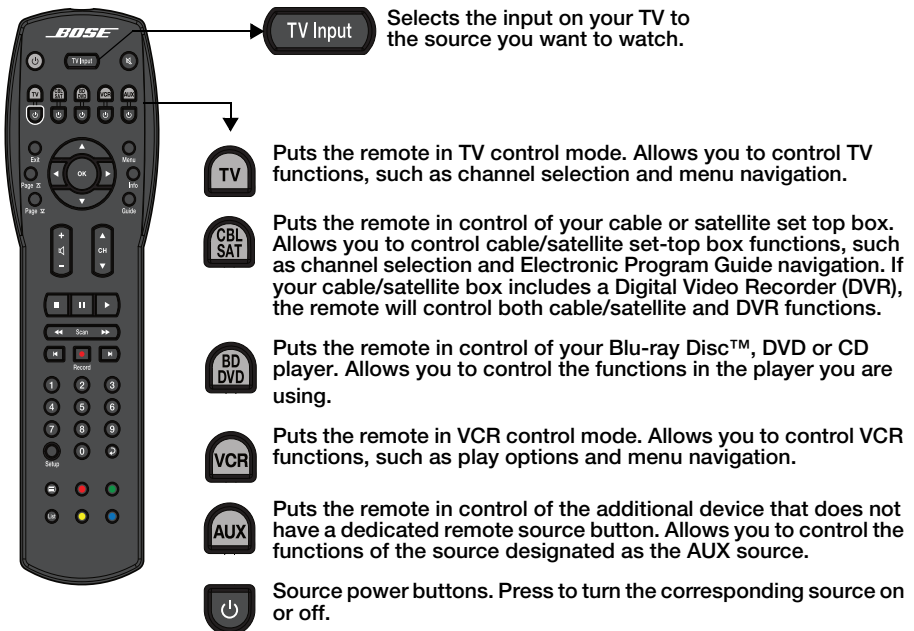
You may need to press the **TV Input** button several times in order to select the correct TV input for the source you want to watch.

On some TVs, the **TV Input** button will display an onscreen menu. Put your Bose remote in the TV control mode to navigate and close this menu.

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**Note:** To control your TV and other devices using the Bose remote, you must first program the remote with a device code for each device. See "Programming the universal remote" on page 4.

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# Watching TV

## To watch TV using your cable/satellite set-top box:

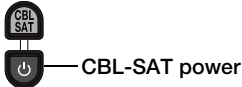
1. Press the **TV** power button to turn on your TV.



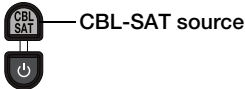
2. Press the TV Input button to select the correct input on your TV.



3. Press the **CBL-SAT** power button to turn on your cable/satellite set-top box.

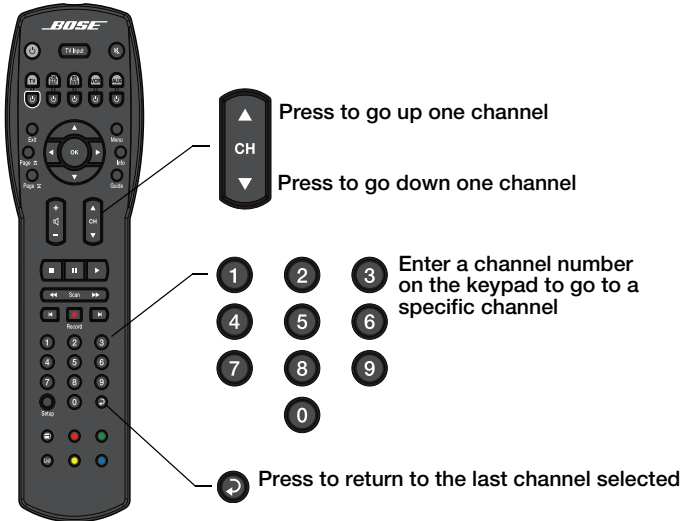


4. Press the **CBL-SAT** source button to switch to cable/satellite mode.



The **CBL-SAT** button flashes to verify that the remote is in the CBL-SAT mode.

5. Select a channel:



To view and search through program guides, see “Navigating on-screen menus and guides” on page 10.



## To watch TV using the tuner in your TV:

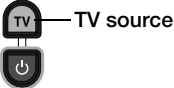
1. Press the **TV** power button to turn on your TV.



2. Press the TV Input button to select the correct input on your TV.



3. Press the **TV** source button to switch to the TV mode (the **TV** button will flash).



4. Select a channel.

## Watching a DVD or Blu-Ray™ disc

1. Press the **TV** power button to turn on your TV.



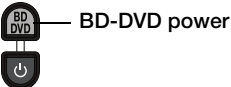
2. Press the TV Input button to select the correct input on your TV.



3. Press the **BD-DVD** power button to turn on your DVD player.



4. Press the **BD-DVD** source button to switch to DVD mode.



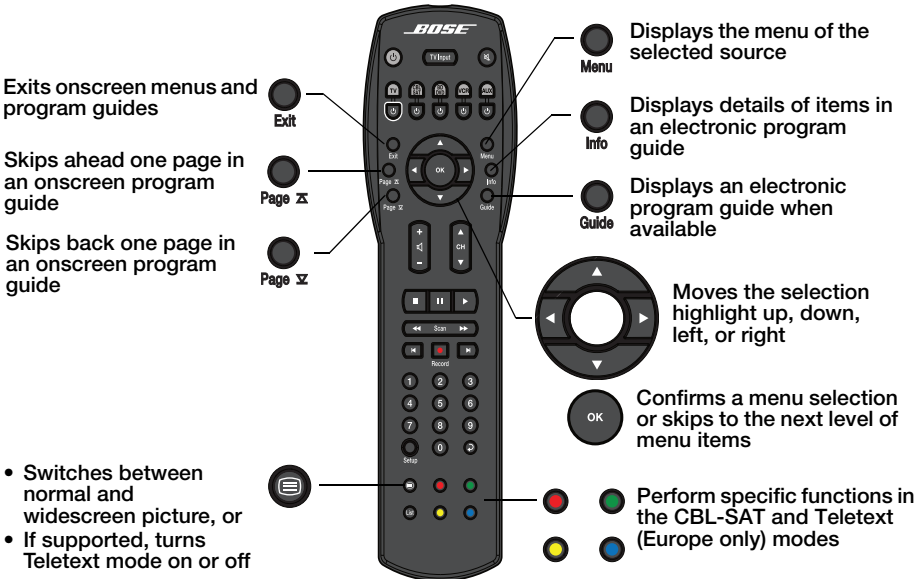
The **BD-DVD** button flashes to verify that the remote is in the BD-DVD mode.

5. Use the remote to control playback functions and navigate disc or player menus. See “Using playback controls” on page 11 for a description of the playback buttons.

# Navigating on-screen menus and guides

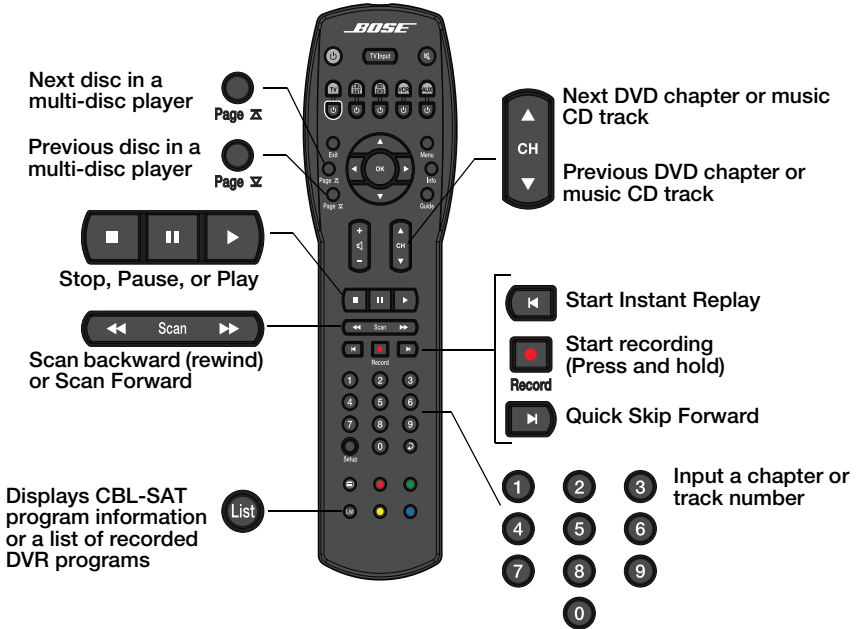
The menu and program selection buttons will control only one source at a time. Select the source you want to use first.

**Note:** If some navigation functions are not working for a particular source, try programming a different device code into the remote.



# Using playback controls

The functionality of the source playback buttons may vary depending on the type and brand of your device. For more information, see the owner's guide that came with your device.



# CARE AND MAINTENANCE

## Troubleshooting

Problem	What to do
No sound	<ul style="list-style-type: none"><li>• Make sure the CineMate® system is turned on and that the speaker array power indicator is on (solid white).</li><li>• Make sure the CineMate system is not muted.</li><li>• Increase the volume.</li><li>• Verify the wireless connection between the speaker array and the Acoustimass® module:<ul style="list-style-type: none"><li>• Press the ADAPTIQ® button behind the sliding cover on the end of the speaker array.</li><li>• The status indicator should glow orange for 10 seconds if the wireless connection is good.</li></ul></li><li>• If the speaker array status indicator is blinking orange:<ul style="list-style-type: none"><li>• Check that the Acoustimass module is plugged into a live AC wall outlet and the status indicator is glowing orange.</li><li>• Perform the pairing procedure. See “Pairing the Acoustimass® module with the speaker array” on page 14.</li><li>• Try moving any possible sources of wireless interference, such as a wireless computer network router, another wireless device, or a microwave oven, further away from the CineMate system.</li></ul></li><li>• Make sure all cable connections are correct and secure on the speaker array, TV, and other connected sources. Refer to the “Product Overview” in the setup guide.</li><li>• Check that the correct TV input is selected. See “Changing the source control mode” on page 7.</li><li>• Check that the TV’s audio output is enabled. See your TV owner’s guide for information.</li><li>• If the speaker array is connected to a TV output labelled VARIABLE (VAR), make sure the TV’s internal speakers are turned off, the TV volume is turned up, and the TV is not muted.</li><li>• Make sure there is an audio connection from your sources to both your TV and the speaker array.</li></ul>
Sound but no picture, or sound and picture do not match	<ul style="list-style-type: none"><li>• Make sure the TV is turned on.</li><li>• Make sure that the audio output on the TV is connected to the TV audio input on the speaker array. Refer to “Putting the system together, Step 1” in the setup guide.</li><li>• If you are using the AUX connections on the speaker array, make sure that the audio outputs from your sources are connected to both your TV and the AUX connectors on the speaker array. Refer to the “Product overview” in the setup guide.</li></ul>

Problem	What to do
Remote control is inconsistent or does not work	<ul style="list-style-type: none"> <li>• Check the battery to be sure it is installed properly or needs to be replaced. See “Replacing the remote batteries” on page 14.</li> <li>• Point the remote control at the device you want to control.</li> <li>• Check that the remote button for the selected source flashes when you press the volume button.</li> <li>• Check that the power indicator on the speaker array flashes when you press the remote volume or mute button.</li> <li>• There may be more than one device code for your brand of device. Find your device and brand in the <i>Universal Device Codes</i> book. Try programming another code, then check the device for improved functionality.</li> </ul>
Sound is distorted	<ul style="list-style-type: none"> <li>• Make sure all cable connections are secure on the speaker array, TV, and other connected sources.</li> <li>• Make sure the protective film has been removed from the speaker array and the Acoustimass® module.</li> <li>• If the speaker array is connected to a TV output labelled VARIABLE (VAR), reduce the TV volume.</li> </ul>
Sound is coming from the TV	<ul style="list-style-type: none"> <li>• Turn off your TV's internal speakers.</li> <li>• Turn the TV volume all the way down.</li> </ul>
TV does not respond to remote commands	<ul style="list-style-type: none"> <li>• Make sure the speaker array is not blocking the IR sensor on the TV. Change the position of the TV and speaker array so that the IR sensor is not blocked.</li> <li>• For details on the location of the TV's IR sensor, refer to the owner's guide that came with your TV.</li> </ul>
Picture is blurry when viewing 3D content	<ul style="list-style-type: none"> <li>• Make sure your 3D glasses are tuned on.</li> <li>• If the problem persists, make sure the speaker array is not blocking the IR sensor on the TV. Change the position of the TV and speaker array so that the IR sensor is not blocked.</li> <li>• For details on the location of the TV's IR sensor, refer to the owner's guide that came with your TV.</li> </ul>
Intermittent bass	<ul style="list-style-type: none"> <li>• Check that the status indicator on the Acoustimass module is orange and not blinking.</li> <li>• If the speaker array status indicator is blinking orange: <ul style="list-style-type: none"> <li>• Check that the Acoustimass module is plugged into a live AC wall outlet and the status indicator is glowing orange.</li> <li>• Perform the pairing procedure. See “Pairing the Acoustimass® module with the speaker array” on page 14.</li> <li>• Try moving any possible sources of wireless interference, such as a wireless computer network router, another wireless device, or a microwave oven, further away from the CineMate® system.</li> </ul> </li> </ul>
Too much or too little bass	<ul style="list-style-type: none"> <li>• Adjust the bass level using the bass control on the Acoustimass module. Refer to “Adjusting the bass level” on page 6.</li> </ul>
Red status indicator	<ul style="list-style-type: none"> <li>• System error. Call Bose Customer Service.</li> </ul>

### Pairing the Acoustimass® module with the speaker array

Your speaker array and Acoustimass module are paired at the factory. However, should you ever need to pair them for any reason, do the following:

1. Unplug the Acoustimass module AC power cord.
2. Remove the door on the end of the speaker array.
3. Press and hold the ADAPTiQ® button for 3-4 seconds until the status indicator starts slowly blinking orange.
4. Plug the Acoustimass module AC power cord in the AC outlet.

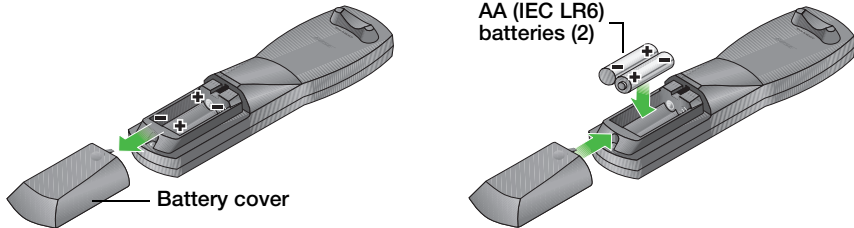
Pairing is complete when the Acoustimass module status indicator becomes solid orange and the speaker array status indicator turns off.

### Replacing the remote batteries

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Replace both batteries when the remote control stops operating or its range seems reduced. Alkaline batteries are recommended.

1. Slide open the battery compartment cover on the back of the remote.



2. Remove both batteries.

Be sure to dispose of the batteries according to the regulations in your area.

3. Insert two AA (IEC-LR6) 1.5V batteries, or the equivalent. Match the + and – symbols on the batteries with the + and – markings inside the compartment.
4. Slide the battery compartment cover back into place.

### Cleaning your speaker system

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- You can clean the surface of the speaker array and Acoustimass® module with a soft, dry cloth.
- Do not use any sprays near the speaker array. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do not allow liquids to spill into any openings.
- The speaker grille requires no special care, although you may carefully vacuum it with a brush attachment, if necessary.

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## Customer service

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For additional help in solving problems, contact Bose® Customer Service. Refer to the address sheet included with the CineMate® 1 SR system.

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## Limited warranty

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Your CineMate® 1 SR system is covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

### **What you must do to obtain Limited Warranty Service:**

Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

- 1.** Contact the Bose organization in your country/region (visit [Global.Bose.com/register](http://Global.Bose.com/register) for Bose contact information in your country/region) for specific return and shipping instructions;
- 2.** Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
- 3.** Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

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## Technical information

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### **Acoustimass® module rating**

AC input power: 100-240V~ 50/60 Hz 150W

### **Speaker array rating**

AC input power: 100-240V~ 50/60 Hz 60W

### **Wireless connection**

Output power: 5 mW @ 2400-2480 MHz

Range: 20 ft (6.1 m)



342773-0010

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